



PLEASE TAKE THE TIME TO READ OUR COVID-19 MEASURES AS DETAILED BELOW

THESE FORM PART OF THE TERMS & CONDITIONS OF YOUR BOOKING WITH ukLANDROVERevents AND MUST BE ADHERED TO AT ALL TIMES BY ALL PRESENT

THERE ARE NO EXEMPTIONS FROM THESE MEASURES, SO IF YOU ARE UNABLE TO COMPLY WITH ANY OF THE MEASURES, UNFORTUNATELY WE WILL NOT BE ABLE TO WELCOME YOU ONTO OUR ACTIVITIES AT THIS TIME.

IN THESE CIRCUMSTANCES, PLEASE CONTACT US IMMEDIATELY FOR A FULL REFUND **IN ADVANCE OF YOUR BOOKING**. IF YOU ATTEND YOUR BOOKING ON THE DAY, AND ARE THEN UNABLE TO COMPLY WITH THESE MEASURES, **NO REFUND WILL BE DUE**.

Latest COVID-Secure Measures on Experiences and Events • Updated 25 Sept 2020

- Following changes to the law from 14 September 2020, you **must not** attend any of our 'Green Lane Tour' activities in your own vehicle with a group of more than 6 people. As a COVID-Secure business, we are able to accept multiple, separate customer groups on our tours, as long as we comply with social distancing rules, and prevent anyone on the tour from interacting in a group larger than 6 people. It is **vital** that all customers comply with this **legal requirement**, and it will be **strictly enforced**. This means, at any point when out of the vehicles (start of day, breaks, end of day), you must only approach and interact with other customers if there will still be a **maximum of 6 people gathered together, and social distancing must still be maintained**.
- For 'Driving Experiences' in our vehicles you are already limited to a maximum of 4 people, so the change in the law as of 14 September 2020 does not change the other measures we were already taking for your activity.
- If you are **resident** in an area covered by **additional local restrictions**, then it is a requirement of your booking with us that you comply with those measures. This may include not attending our activities with anyone from outside of your own household. Please check with us if you are unsure of any local restrictions.
- At all times in ukLANDROVERevents vehicles, or when receiving instruction in your own vehicle from a ukLANDROVERevents instructor, **ALL** customers will be required to wear a face mask. We can provide medical grade disposable masks for anyone who requires one. There are **no exemptions** from this requirement. If you are exempt in law from wearing a face mask, then unfortunately at this current time we will not be able to accept you into our vehicles, or provide instruction to you in your vehicle unless you wear one.

Existing COVID-Secure Measures on Experiences and Events

- Our driving activities have always been fun, friendly experiences, and this won't change due to COVID-19. However, it is important that we temporarily reduce physical contact as much as possible, so there won't be the usual physical greetings such as handshakes etc. If any equipment is given out at the start of the day, your instructor/guide may be wearing a face shield and/or mask when approaching you/your vehicle. Please don't be offended by these measures, we're simply trying to keep each other safe and ensure our activities can continue to run by complying with all HSE and Public Health guidance.
- It may be necessary when meeting for certain activities for us to take a temperature reading of those attending using a non-contact forehead thermometer. This is for everyone's safety so please bear with us during this process. Again, during this process your instructor/guide may be wearing a face shield and/or mask.



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- At all times when outside of a vehicle, it's important we comply with social distancing measures by staying 2 metres apart from each other. This is particularly important when we take breaks from driving, and at the start and end of driving activities. We will aim to ensure breaks are taken at places that make social distancing easier.
- To maintain hygiene, we will limit equipment and documentation provided during events and experiences. Indemnity terms will be agreed via an online check-in website rather than by signing on the day, and our usual entry packs and handouts will be temporarily withdrawn. Where radio equipment is used, it will be protected by sealed packaging, and our vehicle controls will be cleaned/disinfected between driver changes.
- Good hand hygiene should be maintained by everyone. You should sanitise your hands at regular intervals during the day, and avoid touching your face wherever possible. Hands should be sanitised at every driver change, as well as before/after using any equipment, and before/after opening/closing gates. We can provide sanitiser if needed.
- In relation to private vehicles, advice from the **Department for Transport** is that where possible you should only travel with people from your own household or 'household bubble', although the law does not prohibit the sharing of a vehicle, so long as you take additional precautions such as those below.
- In situations where 2 metre social distancing cannot be maintained, such as when sharing space within a single vehicle with people outside of your household or 'household bubble', you should avoid direct face to face contact. Facing straight ahead or away from each other is best practice when a 2 metre distance between people is not possible. Face coverings are also **strongly recommended** if you are sharing a vehicle with another household.
- When unable to keep a 2 metre distance from people outside of your household or 'household bubble', face coverings should be worn. Face coverings are most effective at protecting others rather than yourself, therefore everyone who is unable to distance should wear one. We can provide disposable masks if needed. We also recognise some customers may wish to wear a mask even if socially distancing, as may your instructor/guide.
- Whilst some limited personal information about you and your passengers is collected on this online check-in website, this would only ever be used for the purposes of **NHS Test and Trace** in the event of a confirmed infection.

THANK YOU for your support and understanding as we implement new ways of working safely during the pandemic. These changes are guided by the law together with advice from government and our industry regulator, and are designed with your safety in mind.

If you are not comfortable with any of these measures, please get in touch **BEFORE** your event/experience.

It is important to note that if customers are unable or unwilling to accept and comply with these measures, then we may not be able to continue running our activities.